

Dear Jensen Customer,

At Jensen, our goal is to provide you with the most accurate and timely scrap returns combined with unparalleled service. In fact, that's why thousands of dental professionals choose Jensen as their refiner each year. In order to maintain precise standards in the processing of your return, our quality standards and methodology require the following minimum quantities of precious metal scrap:

- **If Solids/Metallics** **1.5 troy ozs (30 dwt)**
- **If Grindings/Sweeps** **5.0 troy ozs (100 dwt)**

Please contact a Jensen Sales Consultant at 800-243-2000 prior to your shipment if you fall below these minimums, as scrap lots containing insufficient material will be returned at your expense. Thank you for the opportunity to process your precious metal refining.

Jensen Refining

50 Stillman Road, North Haven, CT 06473
Toll-free: (800) 243-2000
Dental Labs: www.jensendental.com/refining
Dentists: www.jensendental.com/clinicalrefining

ATTN: PJB - RECEIVING DEPT.

DATE: _____

Print Name: _____
1st Address: _____
2nd Address: _____
City: _____ State: _____ Zip: _____
Phone: _____ Fax: _____

_____ FOR YOUR CONVENIENCE, SIMPLY ATTACH YOUR BUSINESS CARD _____

If Referred, By Whom? _____

Tracking No., If Available? _____

Description of Scrap Materials:	Weight:

Payment Preference (* denotes extra fee)

- Check by Mail Check by Carrier* Wire Transfer*
- Exchange For Product Apply To My Account

Thank you for selecting Jensen Refining.

We are committed to providing you with 1st class service and results.

This transaction will be governed by Jensen Dental's General Terms and Conditions, a copy of which is printed for your review on the reverse side of your scrap acknowledgement letter.

ENCLOSED WHITE COPY; RETAIN YELLOW COPY FOR YOUR RECORDS.